

9D-EC-19348
PATENT

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THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Ruppelt et al.

Serial No.: 09/480,589

Filed: January 10, 2000

For: METHOD, SYSTEM, AND
PROGRAM PRODUCT FOR ON-
LINE SERVICE CALL
SCHEDULING

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: Art Unit: 3623
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: Examiner: Van Doren, Beth
:
:

Hon. Commissioner for Patents
P. O. Box 1450
Alexandria, VA 22313-1450

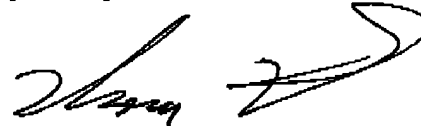
REQUEST FOR CORRECTION OF FILING RECEIPT

Sir:

Applicants respectfully request that the Filing Receipt in the above referenced Patent Application be amended to change "kevin Micheal Ruppelt" to "Kevin Michael Ruppelt". A copy of the filing receipt is enclosed.

Applicants further request that a corrected filing receipt be issued.

Respectfully submitted,



Thomas M. Fisher
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APPLICATION NUMBER	FILING DATE	GRP ART UNIT	FIL FEE REC'D	ATTY DOCKET NO	DRAWINGS	TOT CLAIMS	IND CLAIMS
09/480,589	01/10/2000	3621	1990	9D-EC- 19348- Ruppelt-et-al	8	72	6

CONFIRMATION NO. 4505

John S Beulick
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UPDATED FILING RECEIPT



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Date Mailed: 12/02/2002

Receipt is acknowledged of this regular Patent Application. It will be considered in its order and you will be notified as to the results of the examination. Be sure to provide the U.S. APPLICATION NUMBER, FILING DATE, NAME OF APPLICANT, and TITLE OF INVENTION when inquiring about this application. Fees transmitted by check or draft are subject to collection. Please verify the accuracy of the data presented on this receipt. If an error is noted on this Filing Receipt, please write to the Office of Initial Patent Examination's Filing Receipt Corrections, facsimile number 703-746-9195. Please provide a copy of this Filing Receipt with the changes noted thereon. If you received a "Notice to File Missing Parts" for this application, please submit any corrections to this Filing Receipt with your reply to the Notice. When the USPTO processes the reply to the Notice, the USPTO will generate another Filing Receipt incorporating the requested corrections (if appropriate).

Applicant(s)

Kevin Michael Ruppelt, Louisville, KY;
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Domestic Priority data as claimed by applicant

Foreign Applications

If Required, Foreign Filing License Granted: 03/08/2000

Projected Publication Date: None, application is not eligible for pre-grant publication

Non-Publication Request: No

Early Publication Request: No

Title

ENTERED
Date: 12/16/02
By: MHC
13307-199

Method, System, And Program Product For On-Line Service Call Scheduling

Preliminary Class

705

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Title 37, Code of Federal Regulations, 5.11 & 5.15**

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**CERTIFICATE OF FACSIMILE TRANSMISSION TO THE
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Date: August 11, 2003

Office of Initial Patent Examination
FILING RECEIPT CORRECTIONS

Art Unit: 3623

Fax: (703) 746-9195

From: Thomas M. Fisher

: RE: U.S. Patent Application
: Serial No.: 09/480,589 ✓
: Applicant: Ruppelt et al.
: Atty. Dkt. No.: 9D-EC-19348

DOCUMENTS SUBMITTED WITH TRANSMISSION:

Request for Correction of Filing Receipt (1 pg.); Confirmation Filing Receipt (2 pgs.); &
Certificate of Facsimile Transmission (1 pg.)

Total pages including cover page: 4

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RE: The above referenced U.S. Patent Application

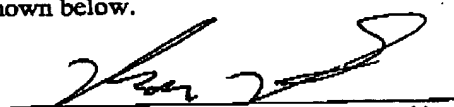
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SCHEDULING

Filed: January 10, 2000

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